



QUALITY POLICY

The primary goal of the Quality Policy at DR Sp. z o. o. is to satisfy our customers by achieving and maintaining a high level of quality in the field of:

Production of roof accessories and seals

We implement the quality policy through activities within the Quality Management System introduced in our company, which meets the requirements of the ISO 9001 standard with the full involvement of the management staff and the participation of all employees. We treat customer satisfaction as a measure of the quality of our services and a necessary condition for the development of the Company.

The main directions of our quality activities are:

- Solid and reliable performance of tasks assigned by the client,
- Maintaining the service deadline - in accordance with the client's requirements,
- Providing comprehensive customer service,
- Optimization of operating costs.

We strive to strengthen our position on the market and maintain the reputation of a reliable and trustworthy partner. This involves both acquiring new customers and maintaining cooperation with regular customers.

Measurable quality goals are established annually during a management review carried out by the management of DR Sp. z o. o.

Owner of DR Sp. z o. o. certifies that the Quality Policy is understandable, implemented and maintained at all levels of the organization, and the Quality Management System according to ISO 9001 is constantly improved.